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CAPABILITY 02 OF 3

Digital systems, applications, and automation

Connected workspaces, software, integrations, and automations shaped around how the client works.

Scoped by engagement

SCOPE OF WORK

- Workspace configuration and team onboarding
- System integrations and workflow automation
- Responsive web and mobile application development
- Scoped AI and data workflows with appropriate human review

APPLICATIONS

Team collaboration, customer-facing applications, internal workflows, and connections between business systems.

SCOPE NOTE

Scope, access, data handling, and human review responsibilities are agreed before implementation.

WORKFLOW

01 Map the operation

Document users, workflow stages, existing tools, data, and handoffs.

02 Define requirements

Set user needs, integrations, permissions, acceptance criteria, and project boundaries.

03 Configure or build

Implement the workspace, application, connections, or automation.

04 Test and review

Validate expected behavior, data handling, exceptions, and user experience.

05 Deploy and transfer

Release the approved system, document operation, and coordinate ongoing support.

SUGGESTED NAICS

- 513210 Software Publishers
- 541511 Custom Computer Programming Services
- 541519 Other Computer Related Services.

SUGGESTED PSC

- D302 IT Systems Development Services
- D307 IT Strategy and Architecture
- D399 Other IT and Telecommunications Services.

Define your infrastructure scope

Identify your digital assets, users, current systems, and priority workflows to scope implementation or monthly support.

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